

SABA Butler

INTERNATIONAL BUTLER TRAINING

★★★★★

MALDIVES INTERNATIONAL BUTLER TRAINING PROGRAM 2018



DAY 1 *personal introduction / body language / Butler philosophy / service culture / new words*

DAY 2 *signature butler services / arrival & departure / international brands / service standards / creating the wow factor*

DAY 3 *Butler terminology / silver service / table service / special "p's" / history of wine knowledge*

DAY 4 *food & wine pairing / cross selling / rooming orientation / shoe cleaning / personal care*

DAY 5 *in room dining / compliant handling / suggestive selling / etiquette / buggy / business formalities*

DAY 6 *geography / logos / valet service / service exam / terminology exam / international Butler exam*

